

Local performance indicator summary sheet 2011/2012 - quarterly performance figures all teams Appendix 2

Safeguarding performance indicator	2011/12 target	Local performance average						Key to RAG rating
		Previous reporting years performance average	Current 12 month rolling performance av	Q1 (Apr-Jun 11)	Q2 (Jul-Sept 11)	Q3 (Oct-Dec 11)	Q4 (Jan-Mar 12)	
That the decision to refer or close as an alert should be made within 24 hours of receipt (Applies to all cases)	83% (of all decisions are made with 24 hours)	81%	76%	72% (117)	74% (118)	79% (104)		Red/well below over 5% below previous years average
That the 1 st strategy meeting or discussion should be held within 5 calendar days of receipt of alert (Applies to referrals only)	60%	58%	63%	71% (90)	64% (77)	75% (42)		Amber/below up to 5% below previous years average
That the investigation report should be completed within 20 calendar days of receipt of alert (Applies to referrals only)	66%	64%	57%	60% (73)	59% (70)	44% (24)		Green/above meets or exceeds previous years average
That the outcome of the allegation should be due within 28 calendar days of the receipt of the alert * (Applies to referrals only)	No target set for 2011/2012	Not collected – current 11 months 52%	Current 11 months 52%	54% (26)	57% (47)	42% (21)		Exceptional/well above exceeds previous years average by over 5%

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- * Being monitored prior to target setting in 2012/2013 RAG based on current 11 month average
- Figures in brackets () are the number of cases represented by the percentage

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